

Zinio User Guide

Zinio for Libraries can be found under the 24/7 tab on the [Carmel Clay Public Library website](#). This is where you select magazines to checkout. Before enjoying Zinio's wide selection of popular magazines, patrons must create a Zinio library account. The magazines you select are added to your Zinio.com account, to read the magazines, sign in to your Zinio.com account.

Getting Started

Signing Up & Checking Out a Magazine

1. Visit the library's website (<http://www.carmel.lib.in.us>.)
2. Click on **24/7 Branch**.
3. Click on the **Zinio** icon. This will take you to the Carmel Clay Public Library Zinio Magazine Collection.
 - Click on **Create New Account** link in the top right corner of the page.
 - Type in your library barcode number and click **Next**.
 - Enter your name (this can be a first name only), email address and password and click **Create Account**.
4. Select a magazine by clicking on the cover.
5. Click **CHECKOUT** and log in or create new account, see above.
6. Click **KEEP BROWSING** or **START READING**.

Reading Online in Your Browser

After clicking **START READING**. Click on a magazine cover to read the magazine with the online Zinio.com viewer, which will load automatically. There should be tools at the **SIDE** of your screen for moving around in the magazine, selecting full-screen view, etc. Access the Table of Contents from the menu on the left of the screen.

Reading with Mobile Devices Downloading the App

For reading enjoyment on the go, Zinio magazines can also be viewed on mobile devices by downloading one of Zinio's mobile apps. The Zinio for Libraries app is available for iPad or Android. (The [app for iPhone will be available in late April](#)). Make sure to select the **Zinio for Libraries** app. The other one is the commercial app for paying customers. If you have a paid account, you can continue to use the regular Zinio app for your library magazines as well.

1. Open your device's App Store and search for "**Zinio for Libraries**" or Access your app directly, through the links provided on the Carmel Clay Public library webpage, see below. (Kindle Fire/HD/HDX installation instructions can be found by clicking on the Zinio.com Help tab or on the bottom of these instructions.)
2. Open your app and select Log In. Enter the email address and password you used to create your Zinio account. Any titles you have already checked out will display in the app. An internet connection is required to download magazines, but once they are downloaded they can be read offline.

Note: Zinio apps are for reading only. You must use a browser and return to the library's Zinio site to check out additional magazines.

Additional Information

- You never need to return checked out magazines, and they do not expire.
- When new issues are published, they will be available for checkout from the Library's Magazine Collection.
- When creating your Zinio.com account you may be asked to select a sample magazine and answer questions. Any answer you provide is okay.

Browser Requirements for PC/Mac Viewing

Internet Explorer 11, Mac Safari, Chrome, and Firefox

Troubleshooting

How do I check-out magazines from my app?

You cannot checkout magazines from the app. The app is only for reading checked out magazines. All checkouts need to be made from your library's collection site available from an internet enabled browser.

To access your library's collection and checkout more titles, you need to go to your device's browser (Safari, Explorer, and Chrome are examples) and access via the library website's Zinio link.

- You will then need to login and checkout titles from the library's collection page.
- When you return to your Zinio app and sync your device (through the Settings icon), the title will be ready to download and read.

Some titles are unavailable in the browser, and are available to be read through the app only .

Some titles, such as *Bloomberg Business Week* cannot be read on a computer in the browser, only from a Zinio Reader app.

I deleted a magazine from my online collection, but it is still showing up on my app.

Removing a magazine from the online collection does not remove it from the apps; and vice versa. You will also need to remove the magazine from your app by deleting the title. From the mobile app, tap the top right of the mobile screen and select edit." Then click on the x of the downloaded magazine.

All mobile devices require an app to open and read a magazine.

The Zinio app is not available through the Amazon Appstore. You must follow the instructions [here](#).

Note: These instructions are ONLY for users on the Amazon Kindle Fire. This installer is not supported for other mobile devices. You must follow these instructions *on your Kindle Fire*

1. From the main screen, put your finger on the top right corner of the screen and 'swipe' your finger down to bring up the Settings menu. Press: More > Device > Allow installation of Applications (from unknown devices)> select "ON".
2. Download the APK (app installer) from [here](#) (just tap this link on your Kindle Fire)
3. To monitor your download put your finger on the top left corner of the screen and 'swipe' down or pull down, as if you were pulling a curtain down. This will show the download progress. Once the download is complete, tap the file that we downloaded, select "Install" and press "Open" when the installation is complete.
4. You're all set! Just click on the **magazine** icon in the upper right hand corner of the App and you will be given the option to sign in using your existing email and password. After confirming your account, you will be able to download and read all your favorite magazines on your Kindle Fire HD.

If you have any questions, please visit www.zinio.com/help or call Zinio customer support at 888-946-4666
M-F 7am to 6pm (Pacific)

Zinio Reader & Apps

Desktop/Laptop Users

Most magazines you wish to view will automatically load on your screen. However, some magazines require the free Zinio Reader 4 Viewer. The viewer is also needed for offline reading. [Download now](#)

Mobile/Smartphone Users - Download the Zinio app

- [Android](#)
- [Apple \(iPad\)](#)
- [Apple](#) (Zinio 5,000+ Digital Magazines App for iPhone, iPod Touch, iPad. The new Zinio for Libraries app will debut in April.)
- [Blackberry Playbook](#)
- [Kindle Fire](#)
- Nook Color (Not available)
- [Nook HD/HD+](#)
- [Windows 8 or RT](#)

Compatibility with Mobile Devices

The Zinio Reader is not currently compatible with the Sony Reader, Nook Color or original Kindle.

The Apple app store app for the Zinio for Public Libraries app is currently iPad only - the original (old) Zinio 5,000+ Digital Magazines app (commercial app that patrons are used to, and for patrons who purchase magazines through Zinio) is still available and can be used by iPad, iPhone and iPod touch users. The new iPhone app will hopefully be available by the end of April 2015.